



Team Performance Improvement

Welcome to the Team Performance Improvement Training.

While teambuilding is a common practice that most in the corporate world are already aware of and readily employ, team development or team improvement on the other hand is not as commonly discussed or brought up in conversation. While the two tasks appear the same and indeed, they do tackle the same issues on paper, there is a key difference; teambuilding is like building a house, team improvement is looking at a house that's already been built and seeing what furnishings, decorations, and amenities can be added to make the house a better place to live in. While not a complicated task in itself, its great similarity to teambuilding makes it an often-overlooked process that can benefit an organisation if employed. Thankfully times are changing and a demand for Improvement has been on an upward trend in recent times, and with that demand also comes the need for more adequately trained and proficient individuals who can not only build a house but see it achieve its fullest potential.

Course Overview

You will spend the first part of the session getting to know participants and discussing what will take place during the workshop. Students will also have an opportunity to identify their personal learning objectives.

This one-day workshop will help you teach participants how to:

- Devise strategies to improve communication between members of a party
- Enhance cooperative efforts by encouraging certain behaviors and discouraging others
- Identify individual strengths and how to best employ them
- Devise conflict resolution strategies
- Enhance problem-solving processes teams can work on solutions quicker.

Strategies To Improve Communication

First, participants are made to see how some of the communication that team members send to one another can be superfluous, redundant, or otherwise mean nothing useful to the proceedings.

Cooperative Efforts

Next, participants are taught to see how even the best teams out there can be improved by encouraging certain behaviors and discouraging others for the benefit of their collaborative efforts. Many methodologies exist which can allow them to facilitate these adjustments that will be taught to participants, and hence allow them to employ these at their discretion and as per the demand of the diverse populations that they will encounter upon the completion of their training.

How to Best Employ Individual Strength

In this session, participants are made to have a different perspective to see if there are other roles that they can serve within the team structure if in case some or other member(s) may become unavailable or are otherwise unable to render their task or role, that and to complement and assist those who are most skilled in a certain role as helping hands to speed their efforts along if in case of situations where they're merely sitting idle.

Conflict Resolution Strategies

This session will focus on many strategies available to root out the cause of conflict between each other and how to quickly reach an agreement between the opposing teams. At the very least mitigate the negative effects of the currently occurring conflict while a team activity is being conducted so it may be resolved at a later point where time and other resources are not as limited. We show participants some easy-to-use conflict resolution strategies.

Problem-Solving Processes

In this session, participants are allowed to have their say on how to solve a problem while also giving everyone's solution within reason a chance. By enhancing problem solving skills, teams can work on solutions quicker.

Workshop Wrap-Up

At the end of the course, participants will have an opportunity to ask questions and fill out an action plan.

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