



Crisis Leadership Training

Leadership Training, for Managing Crises

As managers we bear responsibilities. Encounter various situations on a daily basis. However, one thing remains certain; at some point in our careers every manager will face a crisis. It is crucial to possess the skills to effectively navigate through challenging situations. There are scenarios where crises can arise. For instance, you might find yourself in a situation where the deadline for the company's report's tomorrow but technical difficulties have hindered its completion. Alternatively, you could be preparing for the opening of a branch and realize that all your printed mailings lack the necessary addresses. Another example could be closing what could potentially be the deal of your career when suddenly the client discovers an issue in the contract and withdraws their agreement. Regardless of the specifics crises are a part of life.

To tackle these challenges successfully managers must possess crisis management skills. This training course has been designed to equip anyone who may find themselves leading or participating in a crisis response, on behalf of their organization.

Course Overview;

In this session we will begin by acquainting ourselves with each participant and discussing what will transpire during the workshop. Additionally, students will have an opportunity to identify their learning objectives.

This workshop aims to assist you in teaching participants the following;

- Understanding the nature of crises and the role of a leader, in resolving them.
- Identifying the components of Crisis Leadership.
- Cultivating effective Crisis Leadership styles and skills.
- Enhancing individual leadership abilities through essentials for handling risks and proven crisis response methods derived from expert knowledge in medical and security domains.
- Training decision making processes under time pressure and within / constraints.
- Developing a grasp of decision-making during times of uncertainty to guide others through crisis situations.
- Exploring expert insights into responses to disasters enabling proactive planning for future crises.

Crisis Resource Management;

During this session participants will explore strategies, for observing teamwork, communication and regaining awareness during a crisis.

How to Lead in a Crisis; Staying Present;

In this session participants will learn about approaches employed by leaders when leading through a crisis.

Crisis Communication Plan;

Participants will gain insight into what encompasses crisis communication, its purpose as its essential elements.

The Impact of Global Crises;

During this session we will delve into crises that are currently unfolding and explore the steps participants can take to be prepared for future ones. By ensuring that your team is well equipped and ready you can position your company for recovery. Maximize your chances of bouncing successfully.

Supporting Employees in Times of Crisis;

In this segment participants will learn ways to uplift their team members during isolation while providing support to those facing grief, anxiety and stress. We will discuss coaching tools and techniques, in detail focusing on how to apply them within the work context to enhance the wellbeing of team members and drive business success.

Striking a Balance in the Spotlight;

This session will help participants understand how to manage attention while striking a balance between informative and engaging communication. We will emphasize the importance of relying on information when communicating during crises.

Reflecting and Preparing: The Post Crisis Period;

During this session participants will gain insights into the significance of taking a step to reflect on challenges that may arise after a crisis has passed.

Navigating Hidden Traps in Prolonged Crises;

Participants will discover strategies aimed at avoiding pitfalls that arise during a crisis period. The focus will be, on preventing any derailment or setbacks.

Insights for Crisis Preparedness;

Lastly participants will acquire knowledge, on providing support to their team members and their families understanding their obligations towards authorities, the public and/or victims. They will also reflect on the lessons learned and gain insights, on how to prepare for crisis situations.

Conclusion of the Workshop

Towards the end of the session students will be given a chance to seek clarifications by asking questions and complete an action plan.

Visit <https://paramounttraining.com.au> for more information or call 1300 810 725