



Generation Gap

Welcome to the Generation Gaps workshop. The workplace can present challenges to management in terms of handling the different generations in the workplace. As older workers delay retiring and younger workers are entering the workforce, the work environment has become a patchwork of valuable perspectives and experiences.

While having various generations in one workplace can present communication problems and conflicts, the benefits of such a variety in the workplace outweigh the potential difficulty. Both the young and older worker offer ideas that can help the organization thrive in the marketplace. Learning how to deal with the generation gap at work will help you become a better manager or co-worker.

Course Overview

You will spend the first part of the day getting to know participants and discussing what will take place during the workshop. Students will also have an opportunity to identify their personal learning objectives.

This one-day course will help you teach participants:

- Understand the history behind generation gaps
- Know who Traditionalists are
- Know who Baby Boomers are
- Know who Generation Xs are
- Know who Generation Ys are
- Know who Generation Zs are
- Understand the differences between each generation
- Find common ground among the generations
- Understand conflict management
- Leverage the benefits of generation gaps at work
- Understand what generations exist in the workplace
- Understand what defines a generation
- Understand what affect will this have on the workplace

What Generations Exist in the Workplace

In this session, participants will know what generations are present in today's workplace to understand the eclectic environment. Participants will know the background, character, and working styles of each generation.

Differences Between

In this session, participants will learn the differences between the generation gaps

Finding Common Ground

In this session, participants will learn the following:

- Adopting a communication style
- Creating an affinity group
- Sharing knowledge

Conflict Management

Participants will learn how to understand and manage conflict across the generations to help reduce the confrontation and perhaps avoid them in the future.

Workshop Wrap-Up

At the end of the day, students will have an opportunity to ask questions and fill out an action plan.

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