



Crisis Leadership Training

Managers are responsible for many responsibilities. They deal with many different situations every day. But one thing is certain: Every manager will face a crisis at one point or another in their career. It is important to have the right skills to manage it. There are many ways this can happen. Maybe the deadline for the annual report of the company is tomorrow, but it's not completed because the office is experiencing technical difficulties. Perhaps you're preparing for the grand opening at a new branch. All of your printed mails have been sent, but the address has not been included in the mailings. You might be closing the largest deal in your career when the client discovers a flaw in the contract and retracts the agreement. No matter what the situation may be, crises are part of life.

Managers need to have the ability to manage them effectively. This one-day training course is designed for anyone who may find themselves leading, or participating in, a crisis response on behalf of their organisation.

Course Overview

You will spend the first part of the session getting to know participants and discussing what will take place during the workshop. Students will also have an opportunity to identify their personal learning objectives.

This workshop will help you teach participants to:

- Learn what is an organizational crisis and what does a leader do to solve one.
- Identify the key elements of Crisis Leadership.
- Develop successful Crisis Leadership styles & skills.
- Enhance individual leadership skills throughout practical critical risks essentials and crisis-proven responses methods derived from medical and security expert's doctrine
- Train decision-making process under time pressure and environment/technical constraints.
- Develop a sound understanding of what constitutes effective decision-making in times of crisis, helping you lead through uncertainty.
- Explore expert insights into past responses to major disasters, enabling you to plan for future crises

Crisis Resource Management

In this session, participants will discover ways to observe effective teamwork and communication and regain situational awareness in a crisis.

How to Lead in a Crisis: Ways to Stay Present

In this session, participants will see the different ways an effective leader does when leading through a crisis.

Crisis Communication Plan

Here, participants will learn what crisis communication is, its purpose, and its elements.

The Global Crisis and Its Impact

This session will explore other global crises that are currently taking place, alongside the steps participants can follow to prepare for the next one. Having a fully equipped and prepared team will help position your company for recovery, and make sure that you have the best possible chance at recovering.

Support Employees During a Crisis

Here, participants will learn how to encourage their people during social isolation and extend their support to those who are going through grief, anxiety, and stress. Coaching tools and techniques will also be discussed in detail, as well as how to apply them in their work context to improve the well-being of their team members and boost business success.

Manage the spotlight

In this session, participants will understand how to manage the spotlight and balance informative and engaging communication and the importance of facts.

Post-crisis: Reflect and prepare

In this session, participants will understand the importance of stepping back and reflecting on a possible post-crisis-crisis.

Explore hidden traps of prolonged crises

Here, participants will discover strategies on how to avoid the common pitfalls in a crisis and avoid being derailed.

Ethical Factors in Crisis and Emergency Leadership

Lastly, participants will learn how to care for their subordinates and their families, know their responsibilities to authorities, the public, and/or victims, and review the lessons learned. They will also learn how to prepare for the next crisis emergency.

Workshop Wrap-Up

At the end of the day, students will have an opportunity to ask questions and fill out an action plan.

Visit <https://paramountraining.com.au> for more information or call 1300 810 725