

# OUTLINE

## Diversity Training: Celebrating Diversity in the Workplace

### Lesson 1

#### *Course Overview*

- Getting To Know
- About the Workshop
- Learning Objectives
- Personal Objectives

### Lesson 2

#### *Defining Diversity*

- Defining Diversity and Related Terms

### Lesson 3

#### *How Does Diversity Affect Me?*

- How Changing World Can Affect
- Self-Awareness Inventory

### Lesson 4

#### *Identifying Stereotypes*

- Different Angles of Stereotypes

## Lesson 5

### *Wise Words*

- Universally Incorrect Phrases
- Basic Guidelines

## Lesson 6

### *The Cornerstones of Diversity*

- Identifying four Cornerstones of Diversity
- Examine Each Details

## Lesson 7

### *How to Discourage Diversity*

- Four common Mistakes
- How to Avoid them

## Lesson 8

### *The STOP Technique*

- The Four Steps
- Role Play

## Lesson 9

### *Managing for Diversity*

- Manager Can Do
- Employee Can Do

## Lesson 10

### *Dealing with Discrimination*

- What is Discrimination
- How to Deal Discrimination : Manager
- How to Deal Discrimination : Employee

## Lesson 11

### *Workshop Wrap-Up*

- Personal Action Plan
- Recommended Reading List
- Course Evaluation
- General Evaluation
- Final Thoughts

This course can be fully customised for your business team.  
Please contact us for more details and our team will happy to assist.

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